Xora Makes it Easy to Stay Focused on Patient Care

It’s a rewarding and enjoyable experience to work in the health care industry. Whether you are providing care, delivering medical supplies or transporting individuals you are positively impacting people’s lives. However, managing mobile employees that work directly with these individuals creates many challenges such as ensuring their safety in the field, tracking payroll and fuel expenses and capturing proof for services provided.

We achieved increased productivity by greatly improving the management of our field staff’s daily activities, and we improved customer service through better coordination and quicker response to patient needs.

Kim Sliz, Office Manager, Oakwood Home Care

Xora Helps Health Care Organizations

Have Visibility
Make more informed decisions about how to direct your team by knowing where your employees have been, where they are at all times and what they’re doing. Help them to be more productive and ensure their safety when they are on the road.

Capture Employee and Job Time
Enable employees to record their daily time with their mobile device, eliminating the need for paper-based timesheets and manual data processing. Record time spent at a specific location as well the travel time between locations, reducing payroll and overtime expenses and increasing employee productivity.

Provide Proof of Service
Document proof of deliveries for sensitive items like medical equipment, prescription drugs and services provided. Capture time spent at appointments with GPS location and collect time stamps, photos and signature confirmations for billing and reimbursement purposes.

Collect Visit Information
Avoid the time consuming paperwork associated with manually collecting job information by enabling employees to utilize forms on their mobile device. This increases office and field productivity by reducing manual processing time.

Reduce Mileage and Fuel Expenses
Reduce fuel expenses by analyzing employee’s routes to accurately track and help ensure the appropriate usage of company vehicles. Decrease mileage expenses by enabling employees to accurately record their mileage on their mobile device, which can be validated with GPS locations services.

Mike Espy, Director of Operations, SuperCare

Xora makes it easy to optimize staff on the fly and respond quickly to changes. This means tremendous time savings for SuperCare. I would estimate that we’ve reduced overtime hours by 10-15%.

Xora makes it easy to stay focused on patient care.
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Gain visibility. Reduce costs. Increase productivity.

Xora’s Solution
The Xora Mobile App can be easily downloaded to your field employee’s mobile device. Once activated, the Mobile App turns the device into a productivity tool enabling them to record work hours, access daily assignments and collect information.

Office employees are able to connect with their mobile employees through a web-based Management Application giving them greater visibility and management of activities occurring in the field.

Key Features

GPS Location Services
You can see the location of every mobile employee on a Google Map. Drill down to see where individuals have been, how long they have been there, the route they have driven and where they are now. Use this information to optimize service routes and reduce fuel expenses.

Mobile Timesheets
Employees can record daily hours and breaks using Mobile Timesheets on their mobile device. This information can be pulled from Xora and integrated into your existing Payroll system significantly reducing the costs associated with manual data entry and processing.

Mobile Forms
Employees can enter critical visit information on their mobile device with Xora’s configurable Mobile Forms. Typical forms use expense and mileage reporting as well as visitor surveys and conditions reports. Plus employees have the ability to collect signatures and capture photos as well on their mobile device.

Mobile Jobs
Employees can see their assignments for the day on their mobile device. They can review the details and see the locations with Google Maps. Additionally, they can create their own assignments and receive updates throughout the day.

Real-Time Alerts
Real time alerts can be emailed to administrators keeping them informed of key events occurring in the field. Alerts can be set up for items including visit or delivery confirmation or to notify an administrator if too much time has been spent at a specific location.

Automated Reports
Xora captures a tremendous amount of data, which can be delivered how and when you want enabling you to analyze performance and optimize results. Plus, Xora data can be integrated into your other office systems like CRM and payroll.

Xora can be up and running in days not months, with no hardware investments, for under $1 per day per user.