



Xora Makes it Easy to Effectively Manage Your Mobile Workforce

For communications and utilities companies, quick responses to service calls are critical – even more so when the problem is a disruption in service. Adding more pressure to the situation, your customers expect nothing less.

As you know, managing field workers in this constantly changing environment can be challenging. Whether you are directing them to respond to urgent repair calls, or planning their daily work schedules tracking payroll and fuel expenses or capturing proof for services provided you are constantly looking for ways to increase productivity and save money.



We know we have hit the ROI for Xora. One of the top benefits is that we can see where our people are at any time. This cuts down on overtime and clears up any questions from a customer or manager about employee location.

Tina Merrifield, Network Administrator, ComNet Communications

Xora Helps Communications and Utilities Companies

Have Visibility

Make more informed decisions about how to direct your team by knowing where your workers have been, where they are at all times and what they're doing. Help them to be more productive and responsive to customer inquiries.

Provide Proof of Service

Document when a job is completed with GPS location services. Capture GPS location and time stamps for service appointments, and job site photos and customer signatures for billing and reimbursement purposes.

Reduce Mileage and Fuel Expenses

Reduce fuel expenses and streamline delivery routes by analyzing driving behavior, routes taken, time spent and miles driven. Reduce mileage expenses by enabling employees to record accurate mileage on their mobile device, which can be verified by the Xora GPS locations services.

Accurately Track and Manage Payroll

Enable workers to record their daily time with their mobile device, eliminating the need for paper-based timesheets and manual data processing. Use GPS stamped timesheets to document time spent at a specific location as well the travel time between locations, reducing payroll and overtime expenses and increasing employee productivity.

Manage Customer Requests

Eliminate the need for back and forth phone calls with job details using the next-generation mobile apps. Workers can receive all pertinent information at once, making it easy to direct the nearest employee when an urgent new job arises, decreasing customer response times.



Xora has provided valuable

reports to process payroll, track employee production and critical job data over 60% more efficiently than other services used in the past. The service has increased project completion and allowed executives to analyze other areas to increase profitability.

Kathleen Lonstein, Operations Manager, Network Cabling, Inc.



Xora Makes it Easy to Stay Focused on Customer Needs

Gain visibility. Reduce costs. Increase productivity.

Xora's Solution

The Xora Mobile App can be easily downloaded to your service technician's mobile device. Once activated, the Mobile App turns the device into a productivity tool enabling them to record work hours, access daily assignments and collect information.

Office employees are able to connect with their mobile employees through a web-based Management Application giving them greater visibility and management of the activities occurring in the field.



Key Features

GPS Location Services

You can see the location of every mobile employee on a Google Map. Drill down by individuals to see where they have been, how long they have been there, the route they have driven and where they are now. Use this information to optimize service routes and reduce fuel expenses.

Mobile Timesheets

Employees can record daily hours and breaks with the Mobile Timesheets application on their mobile device. This information can be pulled from Xora and integrated into your existing Payroll system significantly reducing the costs associated with manual data entry and processing.

Mobile Forms

Employees can enter critical visit information on their mobile device with Xora's configurable Mobile Forms. Typical forms used include visitor surveys and conditions reports and they have the ability to collect signatures and capture photos. Plus, employees have the ability to collect customer signatures and capture job site photos as well on their mobile device.

Mobile Jobs

Employees can see their assignments for the day on their mobile device. They can review the details and see the locations with Google Maps. Additionally, they can create their own assignments and receive updates throughout the day.

Real-Time Alerts

Real time alerts can be emailed to administrators keeping them informed of key events occurring in the field. Alerts can be set up for items including visit or delivery confirmation or to notify an administrator if too much time has been spent at a specific location.

Automated Reports

Xora captures a tremendous amount of data, which can be delivered how and when you want enabling you to analyze performance and optimize results. Plus, Xora data can be integrated into your other office systems like CRM and payroll.



Xora can be up and running in days not months, with no hardware investments, for under \$1 per day per user.